QUALITY POLICY

At **INDUSTRIAS RAMON SOLER, SL.** we define quality as a permanent and priority objective.

We are a company dedicated to the **DESIGN, MANUFACTURE AND ASSEMBLY OF TAPS AND MIXERS,** and to the **SALE OF TAPS, SANITARY WARE AND BATHROOM ACCESSORIES**, with our facilities located at C/ Vallespir, 26, 08970 Sant Joan Despí, Barcelona.

To remain a recognised company in the sector, we base our business development on a strategic plan that has considered risks and opportunities, environmental impacts and the perceived expectations of interested parties; this plan is put into practice through short-, medium- and long-term objectives.

We have a Quality Management System based on the ISO 9001 standard, with the aim of offering a premium quality service based on continuous improvement, in which Management undertakes to:

- Establish and regularly review quality objectives so that they are consistent with the commitments made in this statement.
- Comply with applicable legislation and regulations, as well as with other identified requirements, including those of our customers.
- Achieve the highest satisfaction of customers and interested parties.
- Identify and control the organisation's risks and opportunities, establishing a preventive approach.
- Provide ongoing training for all staff.
- Pay the closest attention to technological developments and to the possible improvements that new technologies may offer us, including artificial intelligence.
- Periodically review this Policy in order to develop the concept of continuous improvement in quality, thus ensuring that it is kept up to date.

The Management of **INDUSTRIAS RAMON SOLER, SL.** undertakes to ensure the application of this Policy. It is therefore communicated to all staff of the organisation for their knowledge and understanding, and it is also available externally to all interested parties.



Signed: Mr Jordi Soler Fornt

Approved by Management on 10 November 2026.